

January 14, 2019

# **Transactions/Payments**

#### What:

The purpose of this communication is to inform you that when a payment is entered WellSTAR, the agent will receive the following email notification.

'A transaction has been added to your Payments page. Log-in to WellSTAR to see updates'.

NOTE: An enhancement to this message is scheduled to be implemented later this month that will read:

"A transaction has been added to your Transactions Detail page. Log-in to WellSTAR and navigate to your My Organization Detail > Summary > Transactions" page.

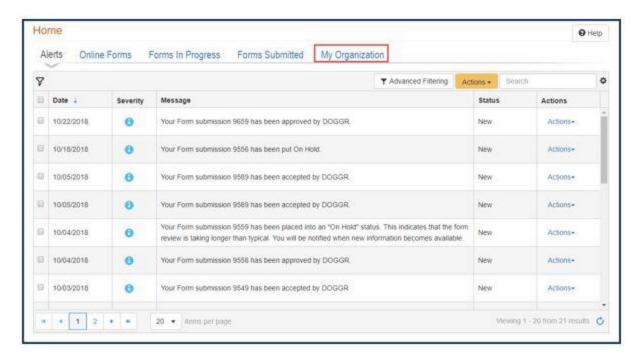
#### Why:

DOGGR is in the process of entering 1<sup>st</sup> and 2<sup>nd</sup> half 2018 assessments into WellSTAR. As a result, you may receive the above notice.

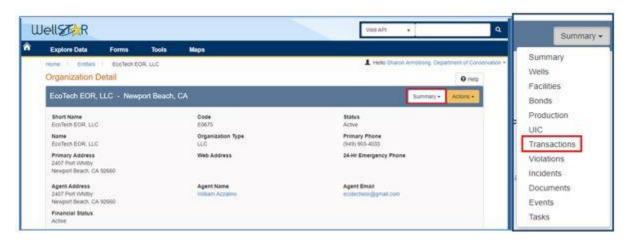
If you receive this notification, follow the steps below to view your transactions.

### **Steps to view Transactions in WellSTAR:**

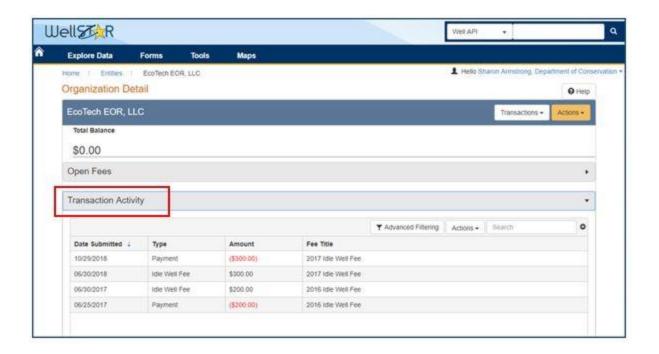
Log into WellSTAR: www.wellstar.conservation.ca.gov



Step	Action	Result
1.	From Landing Page, select "My Organization"	Organization Detail Page displays

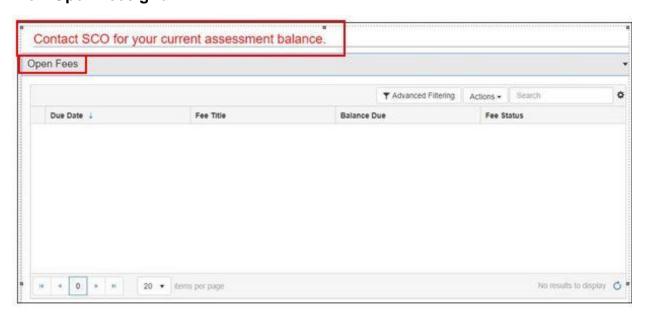


Step	Action	Result
2.	From Operator's Organizational Detail page, click Summary > Transactions	Transaction detail page displays



Step	Action	Result
3.	Click 'Transaction Activity'	Transaction Activities grid displays

## **View Open Fees grid**



Step	Action	Result
4.	Click 'Open Fees'	Open Fees grid displays

Does your organization's transaction page show the 'Contact SCO for your current assessment balance' message?

Response	Action	
Yes	Oo fees show in the open fees grid?	
	Yes Contact DOGGR at (916) 445-9686 if you have any questions concerning the fees posted	
	No No action needed	
No	No action needed	

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Click <a href="here">here</a> to view a list of Frequently Asked Questions (FAQs)



### **WellSTAR Team welcomes your comments!**

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